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RAC Updates and Panel Discussion with Tanja Twist

February 9, 2010

Audio Webcast

Time 12:00PM – 1:30PM CST

Program Content

RAC Updates

Objective: During her presentation Ms. Twist will provide the audience with an update of recent events of the RAC audit process. She will also provide an invaluable first-hand account of the impact it has had on the providers who were involved in the 3 year pilot project, including her facilities experience. Ms. Twist will provide the audience with tools, tips and suggestions on how they can prepare their own facilities for the impending RAC audits.

RAC Audit Panel Discussion

Panel: **Cindy Matson, CHC** – Sanford Health, Sioux Falls, SD
Mike Tretina, CPA, MBA, FHFMA – Mary Greeley Medical Ctr., Ames, IA
Denise Bloch, J.D. - RehabCare Group, Inc., Saint Louis, MO

Moderator: **Tanja Twist**

Objective: Attendees will learn from their colleagues, what recent activity there has been and what actions they are taking. Panelists will share issues they've encountered and what actions have been taken to overcome those issues.

Attendees will also have an opportunity to ask panelists about their own issues and will have audience participation in brainstorming about solutions. Come prepared with your questions and to talk about your own experiences!

Presented by Tanja Twist, National AAHAM Finance Chairperson



Tanja Twist, National AAHAM Finance Chairperson
Director, Financial Services
Methodist Hospital of Southern California

In her current position as Director of Patient Financial Services, Tanja is responsible for the oversight of the Admitting and Business offices at Methodist Hospital of Southern California. Methodist Hospital is a 460-bed, not-for-profit hospital serving the central San Gabriel Valley in California. Services provided include comprehensive acute care, such as medical, surgical, perinatal, pediatrics, oncology, intensive care (neonatal and adult), and complete cardiovascular services. Methodist also offers both transitional care and an acute rehab unit services. Tanja has been in healthcare management for over 20 years.

Tanja is the current National Finance Chairperson for the American Association of Healthcare Administrative Management (AAHAM) and the 1st Vice President for the Southern California Chapter of AAHAM. Tanja sits on the California Hospital Association's Payer Relations Committee, is on the RAC Advisory Board for HCPRO and is an active member of HFMA.

Tanja has a Bachelor's in Business Management and a dual Master's in Business Administration / Healthcare Administration.

Panelists



Cindy J. Matson, CHC
Director of Corporate Compliance
Chief Privacy Officer
Sanford Health
Sioux Falls, SD

Cindy is the Director of Corporate Compliance and Chief Privacy Officer for Sanford Health in Sioux Falls, South Dakota. She obtained a Bachelor of Science degree in both Chemistry and Medical Technology from Mount Marty College in Yankton, South Dakota and has completed coursework for her Masters in Business Administration at the University of Sioux Falls.

Cindy has worked in healthcare, management, compliance and regulatory fields for over 20 years. Cindy is member of the Health Care Compliance Association and is Board Certified in Health Care Compliance.

In her role as Chief Privacy Officer, Cindy has coordinated the implementation of a Privacy Program for Sanford Health. As a part of a comprehensive compliance program, Cindy has conducted on-site compliance reviews, chargemaster and billing audits, and assessment of high-risk areas. Her experience also includes the development and implementation of compliance plans, policies and procedures as well as general and targeted compliance education.



Michael J. Tretina, CPA, MBA, FHFMA
Vice President & CFO
Mary Greeley Medical Center
Ames, IA

Mike is the Vice President and CFO of Mary Greeley Medical Center in Ames, IA. He obtained his B.S. in Accounting from Pennsylvania State University and a Masters in Business Administration from LaSalle University.

Mike's current duties and responsibilities include: Finance, Accounting, Reimbursement, Budget, Decision Support, Patient Access Services, Patient Accounting, Medical Records, Information Systems, Treasury Management, Materials Management, and Laundry.

Mr. Tretina is a Fellow (FHFMA) and past chairman in the Healthcare Financial Management Association; Third Party Payor Committee; Florida Hospital Association, Patient Financial Service Committee; is a member of the American Institute of Certified Public Accountants and Pennsylvania Institute of CPAs; Healthpartners HMO, Philadelphia-Finance Committee; Adjunct Faculty, University of St. Francis, Joliet, IL; Teacher-Healthcare, Graduate Level Program, University of St. Francis, Joliet, IL; Adjunct Faculty, Webster University Graduate Program – Healthcare Administration, St. Louis, MO.



Denise Bloch, J.D.
Senior Corporate Counsel
RehabCare Group, Inc.
Saint Louis, MO

Denise is Senior Corporate Counsel for RehabCare Group, Inc. in Saint Louis, Missouri. She obtained a Bachelor of Science degree in Psychology from the University of Missouri in Kansas City, Missouri as well as a J.D. *cum laude* from St. Louis University School of Law. She is a member of both the Missouri and Illinois Bar Associations and is also admitted to practice in the United States District Court, Eastern District of Missouri and Southern District of Illinois, as well as the Seventh and Eighth Circuit of the United States Court of Appeals.

Denise has worked in healthcare, management, compliance and regulatory fields for over 16 years. Denise is a member of the American Healthcare Lawyers Association as well as the Association of Corporate Counsel.

In her role as Senior Corporate Counsel, Denise is responsible for management of the Medicare appeals department, handling claims for corporate owned hospitals as well as Outpatient, Inpatient Rehabilitation Facility and Skilled Nursing Facility programs administered and/or managed by the company; other corporate legal duties including Medicare and Medicaid issues, licensing, contracting, and oversight of outside litigation.

Her experience also includes private civil legal practice concentrated in representation of health care professionals in administrative matters concerning licensing and Medicare/Medicaid issues, and corporate clients in general commercial and employment litigation matters; representing clients before administrative agencies as well as state and federal courts in all aspects of litigation from inception through trials and appeal.

Program Registration

Program Fee: \$ 30.00 per site (unlimited participants!!!)

Please register online at

<http://www.hfma.org/events/chapter/iowaChap020910.htm>

If you have any questions, please call Stephanie Hultman at (866) 812-2149 or email her at shultman@hraccounts.com.

Additional Details

Audio webcast instructions and handouts will be provided 24 hours prior to the event. Please provide a list of all site participants to Stephanie Hultman shultman@hraccounts.com following the conference for reporting education hours to National HFMA.

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